

First in Manchester Student Ticket

Terms & Conditions

On purchasing a First in Manchester Student Ticket to travel on the Greater Manchester services of First in Manchester Ltd you enter into an agreement with the Company. Your attention is drawn to the information provided in this document, which must be observed.

Eligibility to purchase a Student Ticket

To purchase a ticket you must be aged 16 years and over, enrolled in higher or further education within Greater Manchester for a minimum of 12 months and attend that course a minimum of 16 hours per week. Students enrolled on an education scheme or day release courses through their employment are not eligible.

Validity of ticket

The ticket is valid for travel on all First services across Greater Manchester including Night Buses and is also valid throughout journeys on services 100, 184, 528, 589 and 590.

Any attempt to use the ticket on any service which is not operated by First in Manchester may result in the ticket being withdrawn.

The ticket is valid for three consecutive months, with the start date and expiry date clearly stamped on the ticket. The expiry date cannot be amended to allow a break within that three month period.

Refunds

No partial refunds will be issued if a ticket is no longer required before the expiry date stated on the ticket. No refund will be issued if the customer moves residence.

Theft or loss of ticket

In the event of loss through theft a crime number will be requested and it is at the Company's discretion as to whether a replacement ticket is issued.

Tickets which are lost are not replaced free of charge.

Terms of Use

The Company accepts no liability for a holder of a First in Manchester Student Ticket being unable to use their ticket due to lack of capacity on a bus or the failure of a service to operate. No compensation will be offered when First in Manchester does not operate services due to reasons beyond their control.

Passengers with a First in Manchester Student Ticket have no priority on boarding over fare paying passengers.

Student Tickets are not valid if mutilated or defaced. If misuse or fraud is suspected, a passenger may be asked for proof of identity and their ticket may be withdrawn, in which case the passenger must pay the appropriate fare or standard fare. No refund will be made in respect of any outstanding value in the withdrawn ticket.

No refunds or free days in lieu will be offered for days where special timetables operate or services are suspended.

Point of Purchase

Tickets are available to purchase at GMPTE Travelshops located in Greater Manchester bus stations or online at www.studentbustravel.co.uk

The ticket consists of a two part pass with a photocard and a ticket section bearing the same number as the photocard. They are therefore not transferable.

Photocard

Your photocard does not have an expiry date but can only be used in conjunction with a First in Manchester Student Ticket or First in Manchester Monthly ticket. The photocard alone does not allow travel on First Buses unless accompanied by an appropriate ticket.

It is your responsibility to ensure that the photograph on your photo card is an up to date likeness of yourself. If you feel you require a new photocard please contact the Student Marketing Department.

First in Manchester reserves the right to refuse any application for a ticket, or any claim for replacement/renewal if any of the above conditions have not been adhered to by the ticket holder.

For further details contact our Careline on 08457 88 11 55. Careline is open between 0900hrs and 1700hrs Monday to Friday. Calls are charged at local rates.